

## Barnyard Readers – 2010

### Important details:

- **Payment required to hold your space:** People pay when they reserve their spot. We cannot “hold” a spot for them. We need a mailing address, telephone number and e-mail for each adult participant. The telephone number is so that we can reach the parent/guardian the morning of the program in case we have to cancel in an emergency..
- **Program Pass:** If a person picks a “Program Pass,” they are reserved for all of the dates in that Pass.
- **Discounts:** No discount for members or staff or volunteers.
- **Waiting list:** Once all spots are filled, we will begin a waiting list. If a spot opens up, we will start at the top of the list and work down. Payment is not required to be placed on a waiting list.
- **Extra Adults and Children:** Children must be between the ages of 3 and 5 (no younger or older, please!) No “extra” adults, please, due to space limitations. Living History Farms is not a certified and licensed day care provider.
- **Tours of the rest of the museum** are not included in your program fee. If you want to tour other places, you must check in at the ticketing area, and pay for the tour (Members always get in free).
- **Weather policy:** Program content may be changed due to inclement weather. Any cancellations due to severe weather will be made by 8:30 that morning.
- **Maximum number:** 10 pairs, or 20 people, total.
- **Refund policy if the purchaser must cancel: 14 days in Advance:** If you cancel 14 days in advance, you will receive a refund minus a \$2.00 per program processing fee. **Less than 14 days in advance:** We will try to “sell” your spot to the next person on the waiting list. If we can “sell” your spot, you will receive your refund minus a \$2.00 per program processing fee. **Day of the program:** Can’t make it? Send a friend in your place, with a written note (could be a printed e-mail) who can take your spot. No refund for that day; sorry. **Waiting list after cancelling a program pass:** If you cancel your Program Pass and ask for a refund, but want to sign up for an individual space, your name will go to the bottom of the waiting list.
- **Refund policy should Living History Farms have to cancel:** First, we will try to re-schedule you into another program of the same topic, if there is space. Second, if there is not space, you will receive your full payment.
- **Confirmation:** Once you have purchased your spot, you will receive written confirmation.
- **Availability:** Until March 17th, we will sell only Program Passes. Beginning March 18, you may purchase individual program tickets, if space is available. Exception: A person may purchase a spot in the new pilot programs on apples and pumpkins at the same time they purchase their program pass.